



Community Care
NORTHUMBERLAND

Q1 Financial Report

For the period ending June 30, 2023

Statement of Financial Position

April 1, 2023 to June 30, 2023

COMMUNITY CARE NORTHUMBERLAND

Statement of Financial Position

For the Three Months Ending June 30, 2023

	June 30, 2023	March 31, 2023
CURRENT ASSETS	\$	\$
Cash and Bank	1,909,516	1,836,322
Accounts Receivable	604,948	725,711
Prepaid Insurance & Expenses	21,823	38,579
Investments	90,496	76,873
Total Current Assets	2,626,783	2,677,485
Property, Plant & Equip		
Land	236,188	236,188
Equipment	273,308	282,840
Leasehold Improvements	5,571	6,163
Building	6,556,376	6,651,858
Vehicle	107,291	118,166
Total Property, Plant & Equip	7,178,735	7,295,214
Total Assets	9,805,518	9,972,699
LIABILITIES		
CURRENT LIABILITIES		
Accounts Payable	497,288	500,546
Emp Remittances	(907)	(42,944)
Deferred grant revenue	808,929	962,244
Total Current Liabilities	1,305,310	1,419,847
Deferred Contributions	7,178,736	7,295,215
Long term Liability		
Total LT Liabilities	7,178,736	7,295,215
FUND BALANCES		
Net Assets	1,321,471	1,257,638
	1,321,471	1,257,638
Total Liabilities & Fund Balances	9,805,518	9,972,699

Statement of Operations

April 1, 2023 to June 30, 2023

Community Care Northumberland
For the Three Months Ending June 30, 2023

	CURRENT June	YTD Actual	YTD Budget	YTD Variance	PY YTD Actual	Annual Budget
Community Care Northumberland						
Funding- LHIN	214,120	697,844	647,897	49,947	638,616	2,591,587
Funding- LHIN - One time	0	0	0	0	36,527	0
Client fee recoveries	73,186	220,905	225,009	-4,104	179,559	900,034
Fundraising	23,002	37,092	58,126	-21,034	106,459	232,503
Donations	163,998	355,058	360,573	-5,515	229,228	1,442,291
Grants	110,736	186,405	74,835	111,570	81,307	299,340
Interest income/loss	12,472	35,516	4,500	31,016	7,348	18,000
Amortization of Capital Contribution	38,826	116,479	104,174	12,305	108,776	416,696
Other revenue	1,125	1,125	0	1,125	4,646	0
Total Revenue	637,465	1,650,424	1,475,113	175,311	1,392,466	5,900,451
Operating Expenses						
Salaries, Wages & Benefits	324,267	975,621	942,215	33,407	941,417	3,768,858
Medical Staffing	5,144	15,355	17,950	-2,595	15,316	71,800
Supplies	53,204	142,475	134,311	8,164	111,217	537,245
General Sundry	23,060	70,752	62,107	8,646	60,377	248,426
Travel - Staff & Service Delivery	34,916	88,838	84,656	4,183	86,923	338,622
Professional fees	17,919	52,644	47,144	5,500	46,014	188,575
Volunteer Recognition	233	2,170	2,438	-268	1,146	9,750
Fundraising	12,304	22,197	5,375	16,822	30,111	21,500
Equipment Maintenance/Purchase	17,119	37,989	16,308	21,681	31,529	65,233
Amortization of Capital Assets	38,826	116,479	103,442	13,038	108,776	413,766
Contracted Out Services	6,781	23,525	16,532	6,994	30,130	66,126
Occupancy - Rent/Lease/Taxes	14,173	41,508	42,638	-1,130	43,794	170,550
Total Expenses	547,946	1,589,553	1,475,113	114,440	1,506,750	5,900,451
Surplus (Deficit)	89,519	60,871	0	60,871	-114,284	0

Notes Regarding the Statement of Operations

Ontario Health Funding – In May, CCN received 2 deposits for \$52,500, one being on the 1st and the other being on the 31st. This is suspected to be caused by timing.

Additional One-Time funding was confirmed in June for \$47,300 per bed for a total of \$283,000 that was received as a lump sum on August 11th.

Client Fees- Consistently averaging higher this QTR than last year's average.

Grants - \$45,800 received in June from the Campbellford Seymour Community Foundation as a Service Recovery Grant.

Salaries & benefits – First Quarter salaries are more than last year due to an increase mainly in the Hospice services area, more specifically Eds House. The increase across all programs was expected and is a combination of staffing and timing.

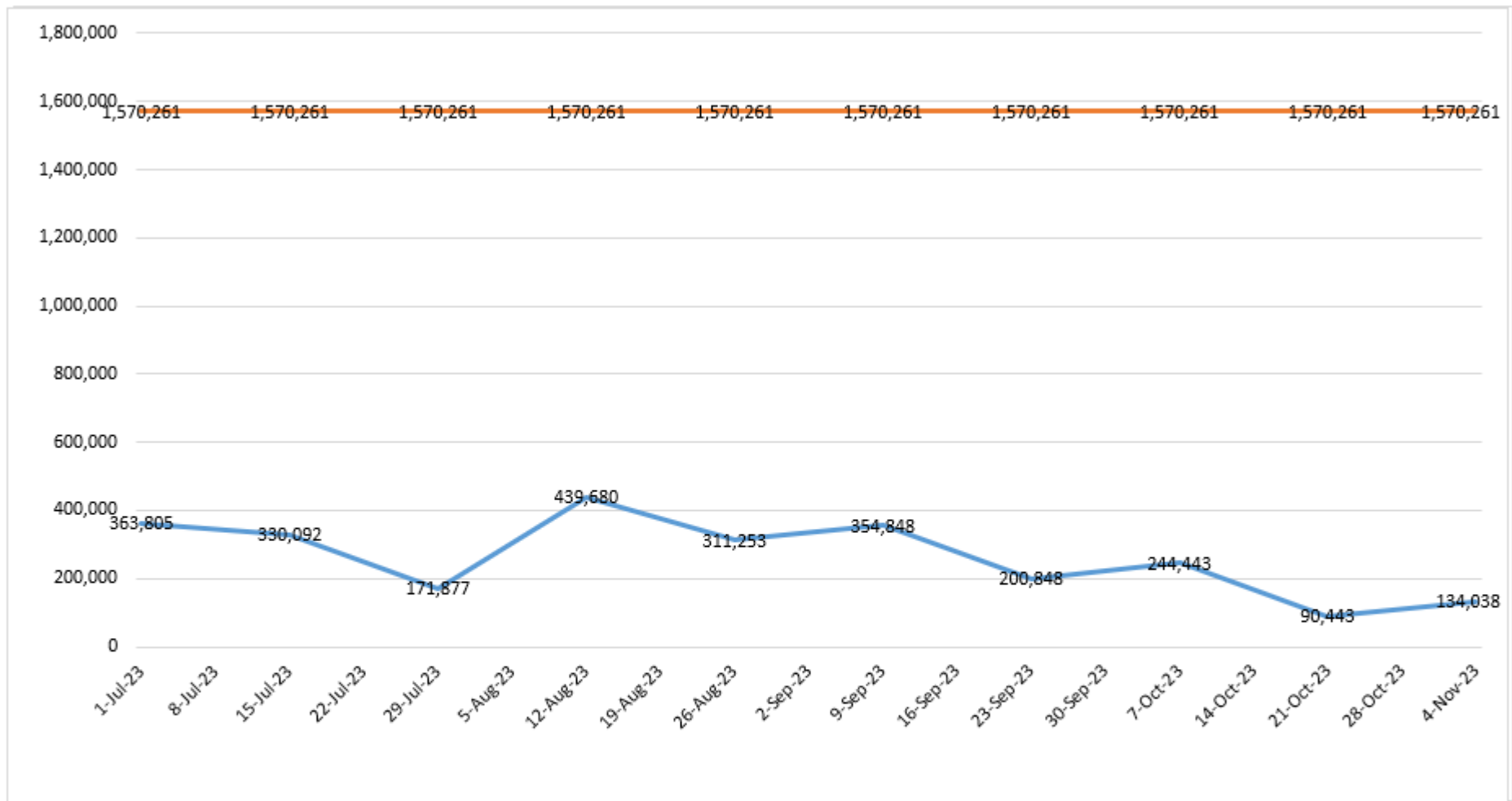
Fundraising – More than budgeted for due to the Community Care Golf Tournament held in June.

Equipment Maintenance/Purchase – More than budgeted for due to numerous vans breaking down and needing repairs as well as regular maintenance. In addition, there was a purchase of 8 Lenovo ThinkPads with warranty in May.

COMMUNITY CARE NORTHUMBERLAND**Hospice Services****For the Three Months Ending June 30, 2023**

	PCCT	Hospice	Ed's House	TOTAL
Hospice Services				
Funding- LHIN	\$87,500	\$49,887	\$210,000	\$347,387
Fundraising			207	207
Donations			34,057	34,057
Deferred Donations Used	24,068	14,023	189,374	227,465
Interest income/loss			15,527	15,527
Amortization of Capital Contribution			103,634	103,634
Total Revenue	111,568	63,910	552,799	728,277
Operating Expenses				
Salaries, Wages	73,341	46,882	308,854	429,077
Benefits	12,026	8,554	43,983	64,563
Medical Staffing			15,355	15,355
Management fee transfers	18,630	5,991	25,797	50,418
Supplies	446	399	29,905	30,750
General Sundry	3,609	1,137	13,918	18,664
Travel - Staff & Service Delivery	2,268	20	1,718	4,006
Volunteer Recognition	14			14
Fundraising			5,915	5,915
Equipment Maintenance/Purchase			156	156
Amortization of Capital Assets			103,634	103,634
Occupancy - Rent/Lease/Taxes	1,237	928	3,650	5,815
Total Expenses	111,571	63,911	552,885	728,367
Surplus(Deficit) before Transfers	(3)	(1)	(86)	(90)

Cashflow Forecast



Orange Line is CIBC High Interest Savings Account

Blue line is RBC Operating Account

Forecasted Amounts Included:

- *LHIN Monthly Funding for all programs
- *Salaries and Benefits average spend based on actuals
- *Other amounts included are average weekly deposits and Cheque run/EFT amounts



Performance Key

	Performance Meets or Exceeds
	Performance Below Standard

PERFORMANCE INDICATORS 2023-2024 Q1			Year to Date			
SERVICE ACTIVITY	2023/2024 Target	Q1 2022-2023	Q1 2023-2024	Budget to Date	Variance	Comments
Home Help/Home Maintenance - # of Matches	470	297	321	118	204	Number of matches up up over last year. Waitlist is currently back up to 153 due to increased demand and not enough workers. Will continue to work on attracting new workers.
Home Help/Home Maintenance- Individuals	395	280	301	99	202	Number of individuals served is up over last year. Current waitlist is 153. Will continue to work on attracting new workers.
Home at Last/Home First Hospital Referrals - Visits	540	197	168	135	33	Home at Last and Home First referrals remain steady from NHH & CMH.
Home at Last/Home First Hospital Referrals - Individuals	440	160	146	110	36	Home at Last and Home First referrals remain steady from NHH & CMH.
Meals Delivery - Meals Delivered	39,000	9,308	9,577	9,750	-173	Overall MOW units have increased over the same time last year. Due to the price increase as of April 1, 2023 we are anticipating a decrease in HMOW & FMOW orders. As financial difficulties continue for clients, we will balance this with subsidies. Staff are working on promotional activities for the fall and will continue to work towards meeting ministry targets.
Meals Delivery - Individuals	590	331	348	148	201	Number of individuals exceeding target.
Social and Congregate Dining/Exercise & Falls - Attendance Days	15,000	1,913	4,338	3,750	588	Community Diners have now increased and are happening throughout the county. Wellness workshops continue to increase in both numbers and events. Exercise & Falls Prevention classes are happening in both community locations and retirement homes.
Social and Congregate Dining/Exercise & Falls - Individuals	1,500	323	821	375	446	With Diners happening throughout the county, we are reaching some clients again. As we add more workshops & classes, we are reaching more clients.
Transportation - Visits	35,000	7,346	11,603	8,750	2,853	We have had a steady increase; many people are having consults and surgeries that have been on hold. Many more services and groups are returning to pre-pandemic numbers.
Transportation - Individuals	2,500	786	945	625	320	Many programs such as VON & Community Living Adult day programs are back to full scheduling giving CCN an influx of referred clients. Many Long Term care facilities have been using our services as well to get take residents out into the community.

PERFORMANCE INDICATORS 2023-2024 Q1 Continued			Year to Date			
SERVICE ACTIVITY	2023/2024 Target	Q1 2022-2023	Q1 2023-2024	Budget to Date	Variance	Comments
Home at Last/Home First PSW - Hours of Care	1,100	255	250	275	-25	HAL PSW and HF Respite hours are slightly under target but consistent with previous year.
Home at Last/Home First PSW Hours - Individuals	230	66	69	58	12	HAL PSW and HF Respite individuals served remain steady.
Caregiver Support - Visits	310	87	56	78	-22	Visits are slightly down from this time last year. Used to have 2 brokered workers matched with Caregiver clients, now there is only 1 match.
Caregiver Support - Individuals	12	5	4	3	1	Number of clients is slightly down from this time last year but still exceeding target.
Visiting - Social & Safety - Visits	20,750	4,016	3,431	5,188	-1,757	Numbers down, we have lost some clients due to relocation, LTC and death. Many new clients are signing up for a few days a week, not daily calls causing the visits to be less.
Visiting - Social & Safety - Individuals	225	147	167	56	111	Continues to exceed the target but many clients do not want daily calls therefore decreasing the number of visits but maintaining and increasing number of individuals.
Visiting - Hospice - Visits	4,500	1,156	1,625	1,125	500	Visits have increased significantly over this time last year. We continue to reengage volunteers, post COVID, to meet the increasing client/family needs.
Visiting - Hospice - Individuals	430	243	397	108	290	Completed numerous community partner outreach information sessions which resulted in increased referrals.
Hospice Residents - Individuals Served		32	37	0	37	Number of residents are up from this time last year.
Hospice Residents - Occupancy rate	80%	83%	72%	0	0	Occupancy rate slightly below Ministry requirement. Average length of stay is shorter (13.8 days) this quarter compared to 2022/2023 Q1 (17.7 days). As we serve more individuals within our community, and raise awareness about Ed's House, we expect to see an increase in referrals.
Personal Distress Alarms - Individuals	140	122	113	35	78	This program continues to have no waitlist.
Total Individuals Served	8,100	2,495	3,459	2,025	1,434	Exceeding the target and higher than previous years Q as programs open up and clients access more services
Total Visits	61,570	12,802	16,883	15,393	1,491	The total visits have increased over this time last year due to programs opening up and clients accessing more services.
# of Volunteers - Individuals	872	417	467	218	249	Increased recruitment, exposure on social media, word of mouth, CCN events has contributed to an increase in volunteers and applications.
# of Volunteers - Hours	91,193	9,059	9,538	22,798	-13,260	Volunteers are taking more frequent and longer vacations, as well as scaling back the number of hours they give to focus on other priorities. This seems to be the trend across the volunteer sector.