



Community Care Northumberland Continues to Serve the Community

April 2nd, 2020

Amidst the COVID-19 pandemic, Community Care Northumberland continues to ensure the essential needs of our clients are met.

On March 23rd, the Government of Ontario announced the shutdown of all non-essential services and released a list of essential services to remain open. As a not-for-profit organization that provides critical support services to members of the community, Community Care Northumberland is deemed an essential service and, as such, will continue to operate.

Although our offices are closed to the public and we have had to impose limits on some of our programs and services, we remain committed to serving our clients and providing support in any capacity that we can. From March 17th to March 27th, we assisted clients in the following ways:

- 1 875 frozen meals on wheels delivered
- 865 telephone security and reassurance calls made
- 103 essential drives completed
- 85 registered clients referred to other CCN programs and/or services
- 9 Home at Last services provided
- 8 referrals to our Home First program
- 5 new registered clients

“Community Care Northumberland is an essential service that continues to provide necessary supports to our clients. We are taking precautions and following recommendations from health and government officials to continue offering these supports safely and to the best of our ability. Our staff and volunteers are working extremely hard to connect virtually with our clients and deliver the programs and services that are safe to carry out at this time. During these difficult times, I want to remind our clients that we are there for them. Whether it be a question, a concern, or a request for assistance, our staff members are happy to assist. As the situation evolves and decisions are made, we will continue to keep our clients and community informed every step of the way.” – Trish Baird, Executive Director

Community Care Northumberland staff and volunteers are in frequent contact with our clients to support and inform them during these difficult times. We encourage any clients who may have questions or concerns or who need assistance to contact us by phone or email.

More information on Community Care Northumberland’s response to COVID-19 and information on program and service changes can be found on our website at www.commcare.ca.

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CCN is a multi-service volunteer-based support organization in Northumberland County. By connecting our clients with our community resources, CCN makes it possible for them to experience a higher quality of life. From Meals on Wheels to Friendly Visits to the Community Diners to Transportation to Hospice Palliative Care to Home Support, CCN offers services that cover the needs of our client base. In doing so staff, partners and volunteers maintain trust, dignity and respect for one another and our clients. This enables us to maintain our high standard of service to our Northumberland communities. www.commcare.ca



“Giving Strength Through Caring”

www.commcare.ca