

F O C U S

Issue #335

Feeding Our Curiosity, Uncovering Strengths

May 21st, 2018



All Community Care Northumberland offices will be closed on **Monday, May 21st** in observance of Victoria Day. Offices will re-open on **Tuesday, May 22nd at 8:30 am.**

Community Care
Northumberland

174 Oliver Road, PO Box 1087, Campbellford, ON
1-866-514-5774 or www.commcare.ca

If you wish to be removed from the distribution list at anytime, simply send a reply to this linked [email](#).



CCN In The News: Selena Forsyth Wins Award

The winner of the annual Hospice Hike Award for 2018 is Selena Forsyth of Port Hope who raised over \$13,000. This award recognizes the participant who received the highest amount of pledges in support of their Hospice Hike participation.

The 8th annual Hospice Hike was Sunday May 6th, 2018 in Brighton. Several hikers joined this event helping to raise community awareness and funds to support the following Hospice Services programs throughout Northumberland County:

- One-to-one palliative support
- One-to-one grief support
- Facilitated support groups
- Caregiver support
- Respite
- Anticipatory grief support
- Information and referral
- Access to library resources
- Community education

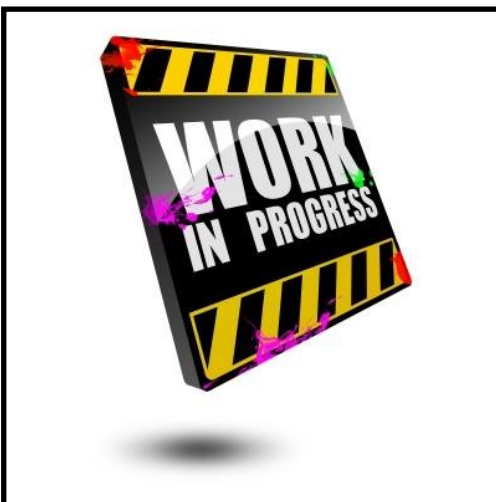
Pictured (L-R) Kendra Simmons—Advisory Chair of Hospice Services, Selena Forsyth



“Selena Forsyth is a passionate supporter of Community Care Northumberland’s Hospice Service program,” said Trish Baird, Executive Director of Community Care Northumberland. “We set an aggressive goal for this year’s event and it is volunteer commitment like Selena’s that ensures we make our goal and have a successful event.”

Many thanks to all the volunteers, hikers and organizers who participated in helping make this year’s hike a success. Community Care Northumberland is pleased to report that they surpassed their goal, raising over \$17,000 this year.

Upcoming Workshop in Brighton: UFO—Unfinished Art Projects



Do you have an unfinished art project that you just can’t finish, or looking to refresh an old piece of canvas art. If so, this is the workshop for you! We will supply paint, brushes and the very talented Rachel Harbour will be on hand to help you resurrect your discarded creations. A date will be provided to all registered participants to drop off your old canvases to prep with gesso.

Date: June 6, 2018 **Time:** 1-4pm

Location: CCN’S Activity Room – Brighton **Fee:** \$10.00

To register: Call Gail in our Brighton office (613)475-4190 or email her through this link [here](#).



Privacy Committee Column: What does Privacy mean for Community Care Northumberland (CCN)

So what's all the buzz about privacy about and does it affect all roles within CCN? By chance are you one of the ones who is wondering about all these changes and how they might affect you? There are actually layers of considerations when we open up the conversation on privacy, but for now, let's focus on the following:

- What is privacy and PHIPA?
- How is confidential/protected information identified?
- How does privacy legislation relate to specific roles CCN such as: staff, volunteers, administrators and community workers?

To begin, PHIPA stands for Personal Health Information Protection Act, which was enacted in 2004. The act lays out "the rules of the game", with regards to Privacy for any service provider in Ontario that is a custodian of health information. The purposes of the act are:

- To establish regulations for collection, use and retention of health information
- To provide folks with the right to access their information (and correct it if necessary)
- To provide independent reviews of all complaints related to the above points.

Personal health information is defined as anything that may identify an individual either recorded or unrecorded that includes: health records, family history, payments for health care, donations of body parts, health card number, family history, etc. Custodians under the act are: health care practitioners, persons or organizations that provide community health services, LHIN's, hospitals, long-term care facilities, pharmacies, ambulance service, labs and the ministry of health and long term care. Agents of the custodians are employees, independent contractors, students and volunteers.

At CCN we are custodians and privy to private/protected information in almost every role from staff to volunteer and from administration to community. The best way to ensure confidentiality of information is to treat any information you come into contact with through CCN as protected. As you may know, this is not as easy as it sounds when we are constantly put in situations that have potential to cause a breach. For example, one client can ask a volunteer driver about another client's well-being while on the way to the doctor. This might seem like a simple conversation, especially if the response is, "s/he is fine". Keep in mind though that the very fact that you know the individual is confidential. Further challenge arises when you know this individual in another capacity. Perhaps as a neighbour or a member of your church. It can become complicated to know what might be a breach and what might not. Therefore, best practice is not to discuss anything related to any individual you may come into contact with in your work. Using responses such as, "I cannot discuss clients" is an easy way to manage the potential discussion.

Understanding PHIPA and its role at CCN is an important topic for us today. As you move through your work you may notice small adjustments to the environment or to policies that further enhance our ability to protect any client identifying information. Although we've come a long way in a short while, there is still more work to do. Awareness of each time you may notice an adjustment needing to be made must be communicated. Talk to your Program Coordinator so we can work together to maintain our clients trust with their information. Confidentiality is dignity for those we serve. We remind you to be mindful of your conversations with both outsiders and with persons within CCN. Confidential matters should only be discussed with persons who need to know the information in order to perform her/his duties for CCN.

Over the next months – the privacy committee is going to provide more examples of situations that you will face in the day-to-day volunteering or working at CCN. I would like to invite you to email me directly with any privacy questions or situations you may be facing or any ideas you have for upcoming newsletters. By sharing our experiences as staff and volunteers we all learn from each other. I can be reached at a.newman@commcare.ca.

Recent and Upcoming Workshop in Hastings



Recent Workshop: Acrylic Painting

Artist and teacher, Rachel Harbour helped participants discover and explore their own artistic style.

Upcoming Workshop: Suncatcher

Invite a little sunshine in your life with this suncatcher workshop, hang it in your window to reflect the colours! Join Rachel Harbour



as she teaches you how to work with wire and beads to create a suncatcher.

Date: June 14, 2018 **Time:** 9am-12pm **Location:** Hastings Civic Centre Hall

Fee: \$10.00

To register: Call our Campbellford office (705)653-1411 or email through this link [here](#).

Interested in Joining the Board of Directors for Community Care Northumberland.



Interested in Making a Difference in Your Community?

Community Care Northumberland has vacancies on its Board of Directors.

Two priority projects are taking place this year for the Board of Directors;

- Supporting a Capital Campaign and building of a new Northumberland Hospice Care Centre, and
- Embarking on an agency strategic planning process.

With these upcoming priorities the Board is particularly interested in recruiting candidates with the following skill sets.

- Financial and Business Skills
- Building/Plant Operations
- Health Care Administration and Policy Development
- Information Technology
- Government and Governmental Relations
- Law

If you are interested in this opportunity or have a question, please request an application form along with Board profile and job description from our Administration office – Erin Andrus – Executive Assistant at 1-866-514-5774 or email Erin at e.andrus@commcare.ca



You can also access this information on our website under the 'Board' tab at <http://www.commcare.ca/board.html>

Deadline for applications is Friday June 1, 2018. Applications will be reviewed by the CCN Nominating Committee and successful candidates will be required to attend an orientation session and complete a criminal vulnerable sector check.

Direct access link to
website below:

[www.commcare.ca/
board.html](http://www.commcare.ca/board.html)

Northumberland Hospice Care Centre Campaign Launch



Please Join Us
for the official launch of the
NEW
Northumberland Hospice Care Centre
Capital Campaign

June 5th, 2018 @ 11:00 a.m.
Baltimore Recreation Centre
23 Community Centre Rd. Baltimore ON K0K 1C0

Light lunch and Refreshments

Please RSVP by May 23rd
by contacting Sherry Gibson at the Project Office
s.gibson@commcare.ca or 905-885-0466

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Direct access link to RSVP to Sherry Gibson—s.gibson@commcare.ca

21st Annual Caring Fore Our Community Golf Tournament

GOLD SPONSOR

Vandermeer
 **TOYOTA**

 **SCION**

Community Care
Northumberland

The golf committee is pleased to report that Vandermeer Toyota in Cobourg is returning as a golf sponsor in this year's golf tournament.

Thank you, Vandermeer Toyota for your continuing support.

We have only a few spaces left. Reserve today before all the spaces are filled!

Call Alicia at 1-866-514-5744 or email her through link [here](#).

**FREE
EVENT**

Open to the public

SENIORS

INFORMATION & ACTIVE LIVING

FAIR 2018

at Town Park & Recreation Centre
62 McCaul St.

MAY 31ST • 1pm-5pm

