



Join our Hospice Services Team

Community Care Northumberland (CCN), in collaboration with local community partners, is enhancing programming with the integration of a Palliative Care Community Team (PCCT) into our Hospice Services. The new PCCT will optimize linkages and pathways in clinical and supportive care for individuals and families living with life threatening illness or grief. This multidisciplinary team will collaborate with primary care providers and other services in the implementation of shared-care plans (ie Health Link Coordinated Care Plans), through the provision of referral, assessment, and access to hospice palliative care and grief support services. This model enhances psychosocial and spiritual supports through early intervention/connection, and integrates existing areas of service expertise/excellence, caring for the mind, body and spirit, as it provides a continuum of care from diagnosis of a life-threatening illness through bereavement.

We are currently accepting applications for:

Supportive Care Counsellor - Part-Time (17.5 hours/week)

Key Accountabilities:

1. Provide person-centred care; ensuring shared care team is aware of need for and meaning of a person-centred approach for clients, families and caregivers during the illness phase through to bereavement
2. Provide psychological, emotional, social and spiritual support to those dying, to their families and caregivers/significant others in assigned jurisdictions
3. Perform standardized holistic clinical assessment and intervention using multiple clinical modalities, including various experiential therapy methods
4. Provide individual, partner, family and group support therapies as necessary and required
5. Provide counseling to clients and families in areas not limited to: dealing with issues of death and dying, existential questions about meaning and purpose, spiritual distress, legacy work and culturally-based needs, self-esteem, dignity, adaptation to the illness and its consequences, social functioning, advocacy issues, funeral planning, financial, legal, relationships, communication, spiritual well-being, grief and loss
6. Facilitate and lead groups
7. Connect, coordinate, advocate, educate and support access to community resources, additional service needs for clients and families, providing information and guidance
8. Support access to spiritual companionship, and bereavement services
9. Work closely with team members in handling situations requiring grief counseling, family crisis, and emotional support counseling
10. Complete all case notes, maintaining up-to-date files at all times, and keeping accurate documentation and statistics
11. Assist and facilitate advance care planning for clients and families, including coordination of practical needs as necessary
12. Work closely with the Hospice Palliative and Bereavement Coordinators in the provision of supportive group programming and individualized programs
13. Organize, and/or assist in the planning, development and leading an annual Bereavement event.
14. Advocate for clients and families and intervene within scope of practice on client and family's behalf
15. Meet with clients, families and caregivers in a setting most appropriate (i.e. home, office, other)
16. Act as an ad hoc resource and support for the care team and with their own self-care and needs, as HPC providers

17. Document, track and prioritize care requests to ensure all clients/families receive timely response, including follow-up calls to clients and/or families to ensure care needs are being and have been met
18. Provide for a culture of sharing, openness, education and mentoring to other team members including health providers, students and volunteers
19. Provide ongoing education, as required, to various organizations and in the community, in order to support the care of persons who are dying, their caregivers and families, including after-death
20. Work with partners in the need identification and delivery of psychosocial, grief, loss and bereavement education
21. Participate in Hospice Team Meetings and Care Rounds.
22. Be a part of the 24/7 on-call team coverage rotation

Key Competencies Required for this Position

1. Masters degree in Social Work, Divinity, Theology, Counseling, Psychology or other related field
2. Additional Certification in Thanatology, Grief and Loss, Bereavement or equivalent
3. Minimum of five (5) years experience in hospice palliative care
4. Affiliation with related organization or governing body preferred
5. Training in spiritual direction through a recognized theological college an asset
6. Experience working with death and dying
7. Demonstrates compassion, empathy, integrity, respect, courtesy and a caring attitude in all interactions
8. Maintain current knowledge of the changing face of both hospice palliative care and bereavement. Be aware of a variety of recognized researchers/authors, theories and modalities
9. Proven ability to work within a multi-disciplinary team
10. Excellent listening and assessment skills
11. Computer proficiency and accuracy for all documentation and record keeping, paying attention to detail
12. Provide mentorship and guidance in a preceptor and leadership role
13. Valid driver's license and ability to travel in Northumberland County for client visits and meetings
14. Other skills include conflict management and problem solving skills where issues may be sensitive
15. Adheres to all standards, practices, policies and procedures regarding privacy and confidentiality of information, and ethical practices as set forth by employer and regulating College
16. A satisfactory Criminal Records Check and Vulnerable Sector Search is required for this position

Posted - November 30th 2017

Interested candidates should submit their resume and covering letter by 4:30 pm on **Tuesday December 13th 2017** to:

Cheryl McFarlane
Regional Hospice Palliative Care Coordinator
Community Care Northumberland
c.mcfarlane@commcare.ca

Community Care Northumberland is a non-profit, multi-service, volunteer-based community support organization serving residents of Northumberland County.

www.commcare.ca

In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), CCN will provide accommodation in all parts of the hiring process as required, upon request from applicants.