

# Message from the Chairperson and Executive Director

# Board Members 2016-2017

Highlighting many of the achievements of the past year provides an opportunity to reflect on the work that has been accomplished and the impact our organization has made on the lives of many individuals. Not only our clients, but the hundreds of volunteers we interact with in a year, the staff that come to work day in and day out, and the families, caregivers, friends and stakeholders that we interact with on a daily basis.

The Government of Ontario introduced the Patients First Act which has been the focus of discussion around the Board table, including the impact this new direction will have on the agency. There will be some structural changes to the 'Health Care System' and once these changes are complete the desire is that 'the system' will be more responsive to people's needs, with planning happening at the local level. For CCN this will be beneficial as planning and resources will be focused at the county level with the implementation of a 'Northumberland County Sub-Region', one of seven Central East LHIN sub-regions which will provide a geographic foundation for the development of local integrated systems of care.

With changes happening at the provincial level the CCN Board decided there was an opportunity to review and evaluate their own governance structure to ensure it met the organizations future needs with increased responsibilities and accountabilities. This past year, Board members, Advisory Committee members and senior staff have met to discuss the effectiveness of our current model of governance and the role of committee volunteers within the organization. The outcome of this review will be a shared vision and understanding of a governance model for CCN that will be vital to the effective functioning and health of our organization.

CCN continues to believe that strong partnerships and collaborations are a hallmark of a successful, client centred, volunteer based organization. Working with others across our service delivery areas helps to broaden the scope and impact of our programs in conjunction with others.

Our partnership with Northumberland County and local municipalities enables us to provide our services across our rural communities. Building on various funding partners, clients can access community support services at reduced rates, participate in our rural transportation program and visit various case workers at our community hub offices.

This past year has seen growth in many program areas. With over 8,000 individuals served, CCN has touched the lives of many. One particular area of growth has been in our Hospice Services program. The agency was identified by the Central East LHIN as the Northumberland lead organization for hospice services and received funding to support a new Palliative Care Community Team. This team will expand the resources available to clients and their families living with life-limiting illnesses throughout their journey and into bereavement. Also exciting is the decision by the Board to plan for a Hospice Care Centre, a home-like setting for individuals and their significant others to receive end-of-life services where death is imminent. This project will require dedicated community resources but will provide much needed services once complete for the Northumberland community.

As with any community organization, we rely heavily on fundraising activities through grants, special events, individual donors and other sources of revenue. Our community continues to be generous in their giving and have supported the agency again this year.

Jessica and I extend our thanks to all Board members, Advisory Committee members, staff and volunteers for their ongoing commitment and support to CCN.

*Jessica Holt*

Chairperson

*Trish Baird*

Executive Director

## Executive

Jessica Holt - Chairperson  
Ray Lobban - Vice Chairperson  
Trish Baird - Executive Director\*

John Embregts - Past President & Acting Treasurer\*  
Erin Andrus - Board Secretary\*

## Directors

Bev Anderson - Brighton  
Don Cameron - Port Hope  
Angela Hook - Trent Hills  
Bob Lee - Colborne  
Chris Matthews - Brighton  
Carol McArthur - Colborne  
David Miller - Director at Large

David Turck - Port Hope  
Sharyl Ann Milligan - Cobourg  
Kendra Simmons - Hospice  
Stephen Beauchamp - Director at Large  
Catherine Smith - Director at Large

\* non-voting positions

## Donors Over \$1,000

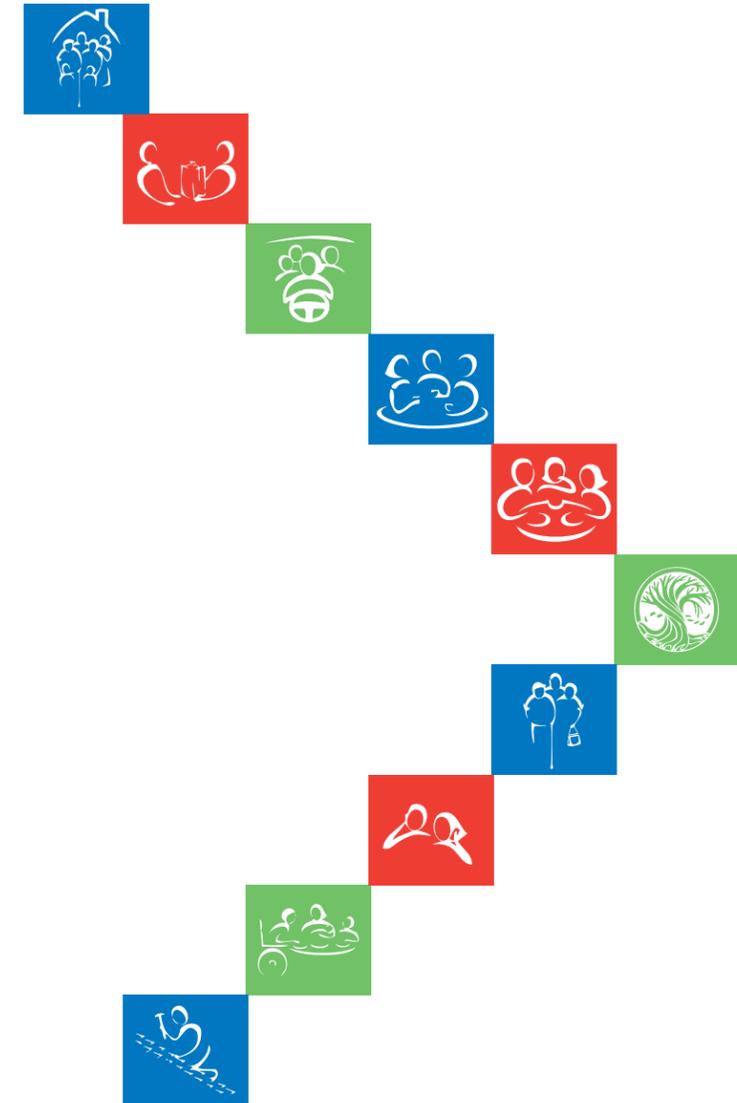
Marg Andrews  
CRH Canada Group Inc.  
Colborne Curling Club  
Barb Gale  
Dorothy Hepburn  
Henderson Developments  
Rotary Club of Brighton

Royal Canadian Legion, Brighton, Branch 100  
Royal Canadian Legion, Cobourg, Branch 137  
The Brighton Clothing Depot  
Tim Hortons in Cobourg, Colborne and Port Hope  
Town of Cobourg

## Grants Over \$1,000

Alnwick/Haldimand Township  
Benefaction Foundation  
Brighton Health Services  
Canada Summer Jobs  
Campbellford/Seymour Community Foundation  
Central East LHIN  
Cramahe Township  
Farmers Credit Union, Agri-Spirit Fund  
Hamilton Township

Ministry of Transportation  
Municipality of Brighton  
Municipality of Port Hope  
Municipality of Trent Hills  
Northumberland County Community & Social Services  
Ontario Trillium Foundation  
Port Hope & District Healthcare Foundation  
Rural Ontario Institute



**Community Care**  
Northumberland

**2016 - 2017**  
**Annual General Report**

"Giving Strength Through Caring"

[www.commcare.ca](http://www.commcare.ca)

## Programs and Partnerships

- Our fleet of 7 vans (6 of them are wheelchair accessible) logged over 12,000 rides in the Specialized Transportation Program
- 370 Home First referrals helped link hospital patients with community support services to help support their successful transition back home
- 1,104 seniors participated in free Exercise and Falls Prevention Programs in 22 locations across the County
- Men's groups in the Brighton and Colborne offices are thriving with both groups bonding and being an amazing support for each other while having fun
- Discussion began with Canadian Red Cross in February to gauge our interest in a voluntary integration of the Meals on Wheels program in the Municipality of Port Hope
- In partnership with Northumberland County and funding from MTO's 2 year pilot grant of \$100K a rural transportation service into Hamilton Township and rural Port Hope 2 days per week called the Western Route
- The Enhanced Rural Living fund was able to subsidize 1,380 Meals on Wheels, 969 Home Help hours, 458 transportation drives, and 569 dialysis drives for low income residents in 2016 thanks to the generous support of Northumberland County
- Ian & Stella Tate Annual Memory Trees appeared across the County during the holiday season
- Brighton's Wellness Programs continue to be a huge success with almost every workshop and fitness class running at full capacity, with waiting lists
- With a \$15K funding grant from Rural Ontario Institute (ROI) - Measuring Rural Community Vitality, Specialized Transportation evaluated their program and held a Summit, Oct 2016 engaging community partners and raising program awareness
- The 55 Alive Driver Refresher Course ran in Cobourg and Colborne
- 279 Home at Last settlements provided 271 trips home from hospital and 845 hours of PSW support
- Campbellford / Seymour Community Foundation provided \$5,000 to pilot the expansion of new Wellness Programs in Trent Hills
- Grand Opening of the new program office in Warkworth, operating one day a week
- Hot Meals on Wheels in Warkworth started in July 2016 delivering approximately 15 meals once a week

## Volunteers and Community

- A partnership between the Port Hope office and Northumberland Fare Share Food Bank where several volunteer drivers agreed to provide free transportation to individuals who were unable to get to and from the food bank
- A wonderful volunteer of 14 years at the Brighton office, Rosemary Lisle retired in January. Rosemary coordinated the Meals on Wheels volunteers needed to run this program for all these years
- In 2016, Diane Rainbird was named into the June Callwood Circle of Outstanding Volunteers Award recipients
- RBC staff in Campbellford donated their time to help prepare our annual appeal letters for Trent Hills and provided a \$1,000 corporate grant called "Day of Service"
- Cameco selected us to receive \$1,000 worth of free advertising on the myfm station in Cobourg to advertise our Specialized Transportation's rural service
- The 2016 James "Jim" Bryson Memorial Volunteer of the Year is Hastings resident, Rosemarie McMechin
- The Situation Table Northumberland, which CCN is a member, helped to stabilize 63 high risk situations facing individuals and families.
- The HomeShare Cobourg and Port Hope Pilot Program launched in January in collaboration with Community Care Northumberland and 6 other partner agencies. This innovative and creative housing option connects women 55+ living in their home with other women seeking safe and affordable housing
- On June 3 and 4, 2016, Northumberland Safe Communities hosted a "Community Connections Expo: Bridging the Gaps to Service. CCN staff promoted our service at the Expo. In addition, CCN was pleased to be able to partner with the organizing committee by scheduling transportation to the Expo for any community member
- The Volunteer Service Awards is an opportunity to recognize individual volunteers for their continuous years of commitment and dedicated service. In 2016, there was fifteen volunteers from CCN who received this award
- Funding announcement by the Central East LHIN for a Palliative Community Care Team was made in December 2016

## Fundraising and Donations

- CCN was selected to be the recipient of the Tim Hortons "Smile Cookie" Campaign which raised us \$26,663
- 19th Annual "Caring Fore Our Committee" Golf Tournament raised over \$16,000
- Move for What Matters event raised \$10,400
- Colborne office of CCN was chosen to be the recipient of all proceeds from a Curling Bonspiel at the Colborne Curling Club, raising \$2,877
- The 7th repeat of Local Flavours was again a huge hit, and generated more than \$5,000 in net revenue for the agency, while raising our profile in the community
- CRH Canada Group Ltd sponsored our Family Day Skate in Colborne, donating \$1,000
- Campbellford / Seymour Community Foundation and the Canada Summer Jobs program granted us dollars that allowed us to hire 3 summer students
- Brighton Remedy Rx donated the proceeds of their grand opening BBQ
- Specialized Transportation was able to purchase 3 replacement vans in 2016-2017 with grant funding of \$224K from the following: Central East LHIN, Ontario Trillium Foundation, Northumberland County Community & Social Services, Farmers Credit Canada- Agri Spirit Fund, Municipality of Port Hope, Cobourg Advisory Committee, Port Hope Advisory Committee, Port Hope & District Healthcare Foundation
- Grants supporting Brighton's Meals on Wheels programs were received again this year, totaling \$7,000
- Downey Pharmacy donated \$750 to help offset the cost of rental of the Keeler Centre in support of the free exercise program in Colborne
- Charity Road Toll raised \$5,320 with 59 volunteer hours over 2 days in Hastings
- Christmas Cakes and Nuts continue to be a good fundraiser for Cobourg office

