



1- Entrance

Welcome to Ed's House Northumberland Hospice Care Centre!

Your own family/palliative doctor can take care of you here, or we can assign you one if needed.

Because of the current COVID pandemic, everyone looking to become a resident at Ed's House requires a COVID swab, with a negative result, prior to moving in.



2 - Reception

We are currently restricting visitors to **3 at a time**, because of the COVID pandemic. When your guests arrive to visit you, they'll be screened at our reception area for any COVID symptoms. As long as everyone is feeling well, they'll be provided with a surgical mask to wear during their visit.



3 - Resident Kitchen and Family Cafe

Food is provided for residents by our Food Services Coordinator, Jon. He makes delicious meals and snacks during the week for our residents. We also have frozen options that we can reheat for weekends, or if you have a late-night craving – we'll do our best to accommodate!

Unfortunately, our family café is closed, due to COVID restrictions, but visitors are welcome to tea and coffee, as well as the snacks provided to our residents.

There is also a small fridge in each resident suite to bring your own food items in – our staff can help if any reheating is needed.



Our bright and spacious resident care wing, with 6 resident suites.

Our nurses are here to support residents 24 hours/day, 7 days/week. Nurses manage medications, assist with bathing, up to total care as needed. We work with a local pharmacy to obtain all of the medications you'll need once you are admitted.

4 – Resident Care Wing



Each suite has a comfortable, supportive hospital bed, a window overlooking our beautiful grounds, and a private bathroom. There is comfortable furniture for your visitors, including a pull-out couch and chair for sleep-over guests. Each suite has a flat-screen TV, and a small fridge for the use of you and your guests.

5 – Resident Suite



Our non-denominational spiritual Room has beautiful, inspirational stained glass, and can be booked in advance for use during the COVID pandemic. It is accessible to our residents as we can move furniture around easily in this room to accommodate one of our hospital beds.

6 – Spiritual Room



7 – Quiet Room

Our quiet room is another of our common spaces open to families, after discussion with the nursing team (to ensure appropriate cleaning protocols, etc). It is a quiet, removed space in which to gather your thoughts, and also has a lovely view of our grounds.



8 - Grounds

Because of the COVID pandemic restrictions, we're encouraging loved ones to take advantage of options for virtual, or outdoor visits (weather permitting!). We have iPads available for our residents to use, and our nurses can help facilitate virtual visits, if face-to-face isn't possible.



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