

# Message from the Chairperson and Executive Director

# Board Members 2014-2015

Welcome to the Annual General Meeting and year in review of Community Care Northumberland (CCN). We are happy to be able to highlight some of the agency activity and Board focus over the past year on behalf of our fellow Directors.

Collaboration and partnerships with other agencies continued to be a strong focus for the Board. Previous involvement in Central East LHIN Integration projects lead CCN into a formal administrative management agreement with Campbellford Memorial Hospital (CMH). This agreement outlined the transfer of CCN Administrative staff to CMH with the hospital providing ongoing 'Back Office' services to CCN. This new partnership will assist both organizations to develop high quality integrated support service solutions, pool resource dollars, enhance decision support for each partner and incorporate Best Practices amongst partners. We see potential future benefits in the sharing of expertise in Information Technology, Human Resources, Joint Procurement, and Volunteer Management to name a few.

CCN continued their involvement in the Northumberland PATH Project with 14 other community organizations piloting patient centred care and new ways at improving client 'transitions' in the health care environment. This pilot projects focus will be changing over the next year on sustaining the model as work on the project continues.

The introduction of Health Links by the Provincial Government started a new planning table where CCN has been involved. Creating a coordinated care team of multiple partners working together with complex clients who have complex needs and their caregivers is the goal of the Northumberland Health Link.

Internally, the Board has worked on a number of initiatives strengthening the programs and services of CCN. Approval of a County wide Fundraising Strategy has given direction for these important activities over the next three years. A Specialized Transportation Business Plan was also approved by the Board helping to coordinate and grow our busy transportation service. An Information Technology Strategic Plan has also been approved providing direction in this quickly changing environment.

This past year also saw the formation of an Ad-Hoc Program Review Committee which took an in-depth review of current programs offered through CCN. This committees recommendations will guide future strategies in supporting our programs.

We extend our thanks to all Board members, Advisory Committee members, staff and volunteers for their ongoing commitment to CCN. We would not be able to help the thousands of people we do without your time, energy and compassion.

*John Embregts*  
Chairperson

*Trish Baird*  
Executive Director

## Executive

John Embregts - Chair	Dave Graham - Past Chair*
Teresa Behan - Treasurer	Erin Andrus – Secretary*
Jessica Holt - Vice Chair	Trish Baird – Executive Director*

## Members

Bev Anderson	Sharyl Ann Milligan
Selena Forsyth	Mary Park
Ray Lobban	Dan Pearson
Chris Matthews	Jovita Sanders
Carol McArthur	Kendra Simmons
Heather McKeown	Catherine Smith
David Miller	Krista Sullivan

\* non-voting positions

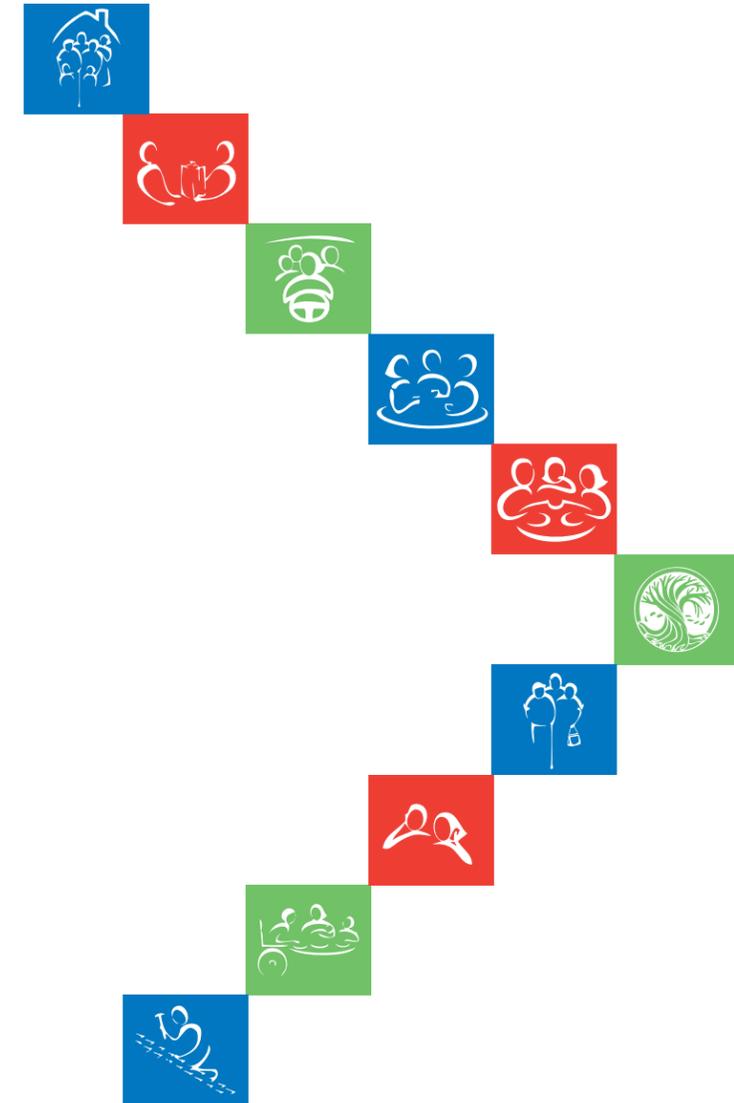
## Donors Over \$1,000

Acme Electric  
Assante Wealth Management  
Barb Gale  
Cameco  
Cats Media  
Christine Wilson  
Cicely Scroggs  
Donald C. Cameron  
Dr. Richard & Karen Wiginton  
Estate of Gloria Payne  
Estate of Joseph Schraven  
Estate of Naomi Stuckley  
Henderson Developments  
Holcim Canada  
Lois Snelling  
Margaret Andrews  
Northumberland Veterinary Services

Order of the Eastern Star, Colborne  
RBC Royal Bank in Campbellford  
Rotary Club of Port Hope  
Royal Canadian Legion,  
Branch 133 in Cobourg  
The Clan Shoppe – Louise Boers

## Grants Over \$1,000

Brighton Health Services  
Campbellford / Seymour  
Community Foundation  
Kawartha Credit Union  
Municipality of Brighton  
Municipality of Trent Hills  
Northumberland County  
Northumberland United Way  
Suncor Energy  
Town of Cobourg  
Township of Alnwick/Haldimand  
Township of Cramahe



**Community Care**  
Northumberland

**2014 - 2015**  
**Annual General Report**

“Giving Strength Through Caring”

## Program Successes



- Over 25,000 phone calls and visits were made to isolated seniors ensuring their safety
- Over 500 clients were assisted through the Home at Last program and the Home First Initiative to return home from the hospital. These clients faced a barrier to discharge and were provided transportation, meal preparation and Personal Support Worker (PSW) services
- 10,000 meals were served across Northumberland to clients improving their nutrition and connecting them with others through the Community Dinners Program
- In partnership with Northumberland County Social Services, the Enhanced Rural Living financial subsidy program assisted low income rural residents with 255 medical and dialysis trips, 38 hours of Home Help & Maintenance and 130 meals helping to keep them independent in their own homes
- Our fleet of 6 vans (4 of them are wheelchair accessible) logged over 11,000 rides in the Specialized Transportation program
- Community Dinners program was offered for the first time ever in the community of Bewdley and was well received
- A Vision Loss Peer Support Group was formed in Port Hope in partnership with the CNIB
- The exercise classes and various workshops in Brighton ran at capacity leaving no choice but to create waiting lists
- New Men's social groups were started in Brighton and Campbellford
- In partnership with local physiotherapy companies, 727 seniors have participated in the free exercise and falls prevention classes throughout Northumberland County
- Seniors' picnics were well attended in Port Hope and Colborne
- Many dignitaries across the County delivered meals to clients during the "March for Meals" campaign
- A Friendly Visiting client and volunteer's interview was broadcast on Chex TV



## Volunteer Successes

- Our 860 volunteers encourage and recruit their friends, family and neighbours to volunteer
- 90,000 hours of service was provided by our volunteers this past year
- Hospice volunteers logged over 3,600 hours to support 374 clients, their families and friends
- Volunteer drivers logged over 1 million kilometres driving clients to destinations
- Joy Sommerville was named the recipient of the 2014 June Callwood Award of Distinction for her service to our Hospice Palliative Care program
- Bob McMurdy was named the recipient of the James Bryson Memorial Volunteer of the Year in 2014
- 3 new Directors at Large were recruited and joined the Board in September 2014
- Over 21,000 hot and frozen meals were delivered throughout Northumberland County by Meals on Wheels volunteers
- 1,350 blood pressure readings were taken by volunteers to help decrease the risk of heart disease and stroke
- The Province of Ontario awarded the 2015 Volunteer Service Awards to the following Community Care Northumberland Volunteers:
 

• Pat Anderson	• Marie Pearson
• Judi Eakins	• Larry Penton
• Elizabeth Fellows	• Mary Penton
• Carmen Gagnon	• Bob Renouf
• Murielle Hayward	• Robert Rowe
• Peter Hayward	• Brian Scott
• Hans Heyerman	• Sherri Smith
• Robert Lee	• Shelley Vanderwel
• Diane Martin	• Everett Warner
• Roy Martin	• Craig Whitby
• Dan Pearson	• Katy Young
• Doug Pearson	

## Fundraising Successes

- The 3<sup>rd</sup> annual Road Hockey Tournament in Colborne had 42 participants and raised \$4,768
- The Fundraising Committee reactivated 201 donors with its lapsed donor campaign and raised \$12,376
- Cameco continued to support the annual Local Flavours event in Port Hope; their sponsorship over the last 4 years totals \$3,000
- RBC Royal Bank chose the Campbellford office to receive a Day of Service Grant of \$1,000
- Giant Yard Sale raises over \$1,500 for the Specialized Transportation program
- Skate With Santa, now known as "A Community Christmas" included a pancake breakfast, a Christmas craft fair and raised over \$1,800 for Colborne activities
- With the assistance of the Campbellford/Seymour Community Foundation (\$5,000), Summer Jobs Program (\$1,800) and Canada Summer Jobs Program (\$4,500), 3 summer students were hired
- The annual sale of Christmas cakes and nuts is a holiday tradition for the Cobourg office and raised over \$1,800
- 17<sup>th</sup> Annual Golf Tournament raised over \$18,000 in June
- The Hike for Hospice event raised over \$8,700 for Hospice Palliative Care and increased awareness of these County based programs of Community Care Northumberland
- Music for Motion Fundraiser at Boston Pizza organized by Bill Bates and Jim Matthews raised over \$1,500 for Specialized Transportation program
- Bridge Street Dental in Campbellford sells cookbooks and donates the proceeds of \$500 in support of the Meals on Wheels program in Trent Hills
- Car Elimination Draw raised over \$17,900
- The Northumberland United Way helps to sustain the Specialized Transportation program with its annual support of \$15,000
- Ian & Stella Tate Memorial Fund supports the annual Memory Trees program with a reserve of \$8,300

